

Important Reminder

BEHAVIORAL CONSULTING SERVICES

Reminder: Changes to the PASRR Process

- Starting **December 4, 2023**, the State of Wisconsin Department of Health Services will be requiring hospital and nursing facility providers to complete and submit all PASRR Level I screens using the ForwardHealth Portal. A new PASRR Level I Wizard, with a series of step by step panels, has been created by DHS for completion of this process. This system is intended to streamline the screening process and allow for easier access and storage of member information in a centralized location. If you haven't already, please read the ForwardHealth update [here](#) for more information.
- To access the Level I wizard on the Portal, a PASRR Clerk Role must be established. Providers can establish this role beginning on **November 30, 2023**, on the ForwardHealth Portal. For instructions on how to complete this process please click [here](#).

As of December 4, 2023, BCS will no longer be able to accept PASRR referrals sent by fax or email. All PASRR referrals will need to be submitted through the PASRR Level I Wizard.

- Wisconsin DHS has released a [User Guide](#) and a training video on [PASRR Level I Wizard](#). Additional training materials can be found [here](#). Keep these resources handy to assist you in answering any questions that may arise. If you have additional questions or concerns with the Forward Health Portal, please contact the [ForwardHealth Portal Help Desk](#).